



Falcon and Raptor Series Application Note: Thunderbolt 3 Driver Configuration

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Contact Protocol Insight at:

sales@protocolinsight.com
support@protocolinsight.com
www.protocolinsight.com



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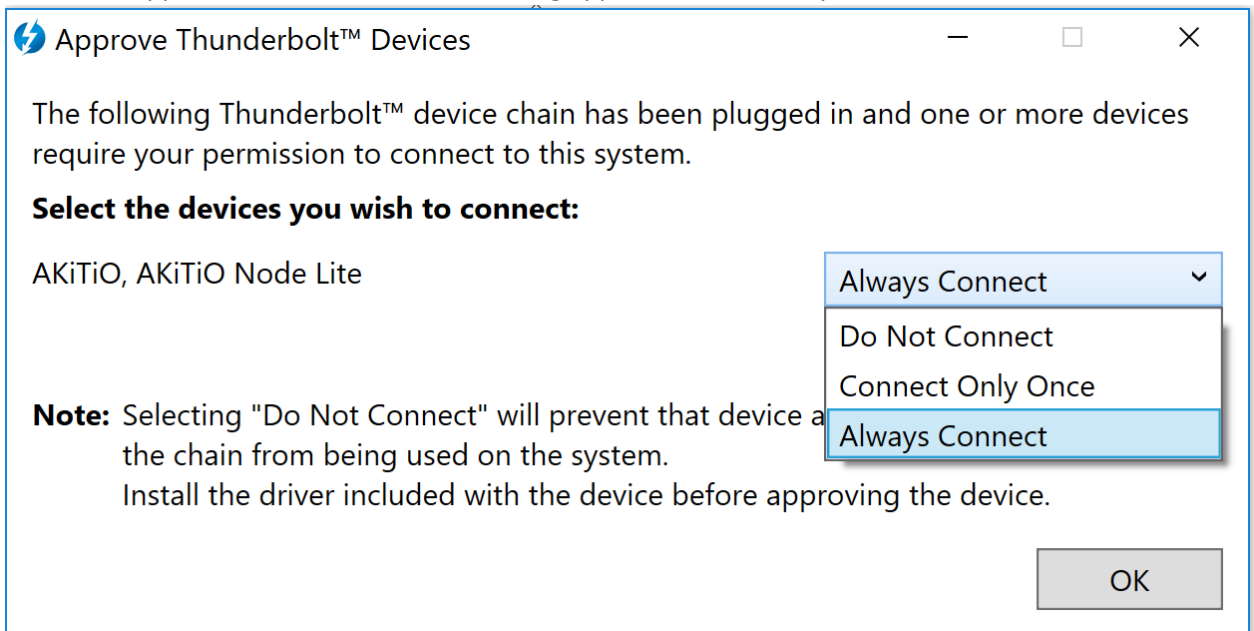
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Approving Thunderbolt 3 for Windows

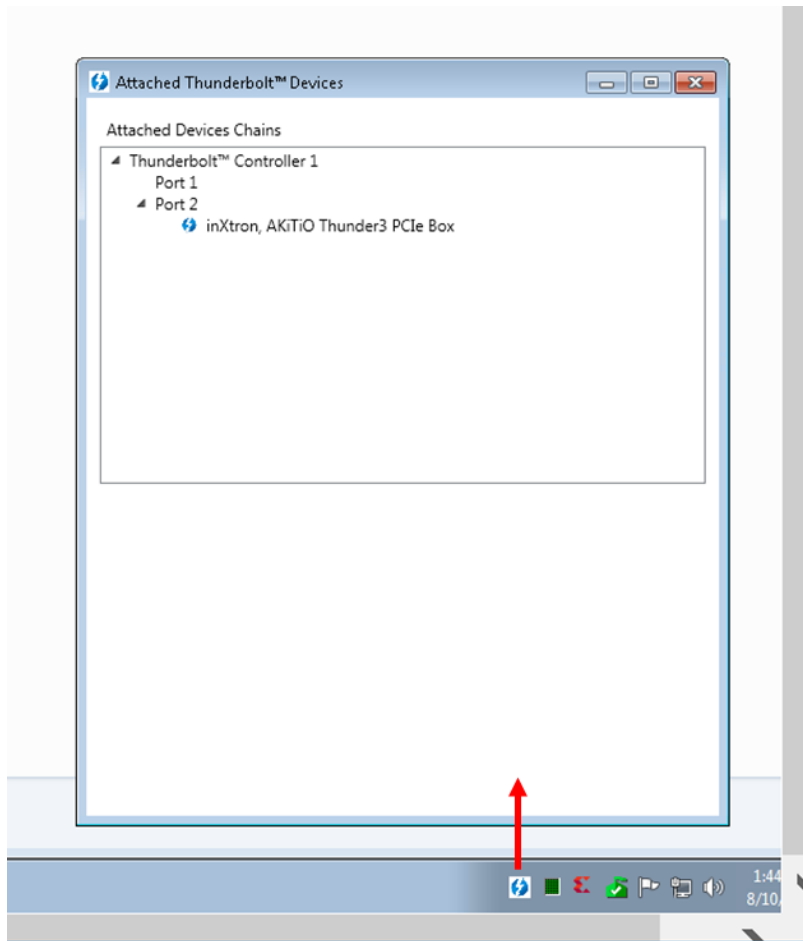
1. With the Falcon or Raptor instrument powered on, connect the instrument to the controller PC via a Thunderbolt 3 cable with Type-C connector.
2. You may be asked to allow administrator privileges to configure Thunderbolt3, if so click OK:



3. When the Approve Thunderbolt Devices dialog appears select "Always Connect":



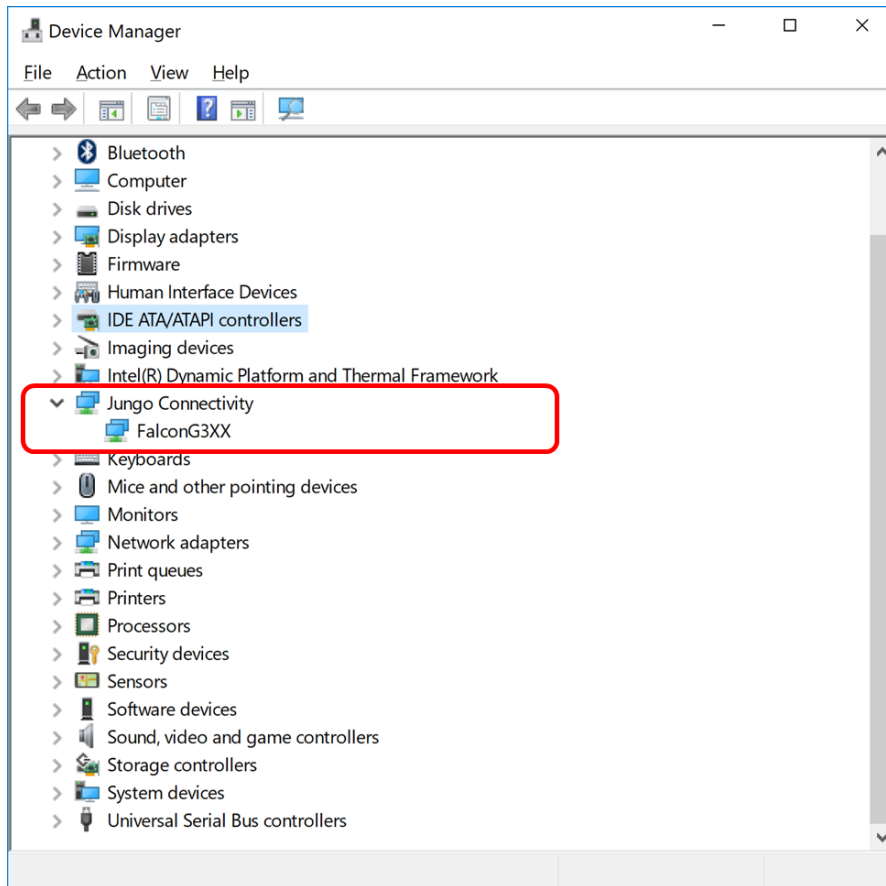
4. Verify that Thunderbolt 3 has been approved. In the application tray you should see Attached Thunderbolt Devices:



Verifying driver installation

1. Go to Device Manager and verify that the Falcon or Raptor instrument can be seen by the PC. In Device Manager:

- a. Select View->Devices by type.
- b. You should see the Falcon/Raptor driver under Jungo Connectivity:



This drive name will be FalconG3XX whether you have a Raptor or Falcon instrument.

- c. Select View->Devices by connection.
- d. You should also see the Thunderbolt controller under PCI bus and under Falcon G3XX:



Specifications and descriptions in this document are subject to change without notice.

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Contact Information

1. For additional information, to request a demonstration or quote, or place an order, please contact your local Protocol Insight representative or sales@protocolinsight.com
2. Support materials and examples files are available at <http://www.protocolinsight.com/support-materials/>
3. For technical support please contact your local Protocol Insight representative or support@protocolinsight.com