

Falcon and Raptor Series

Application Note: Software License Activation

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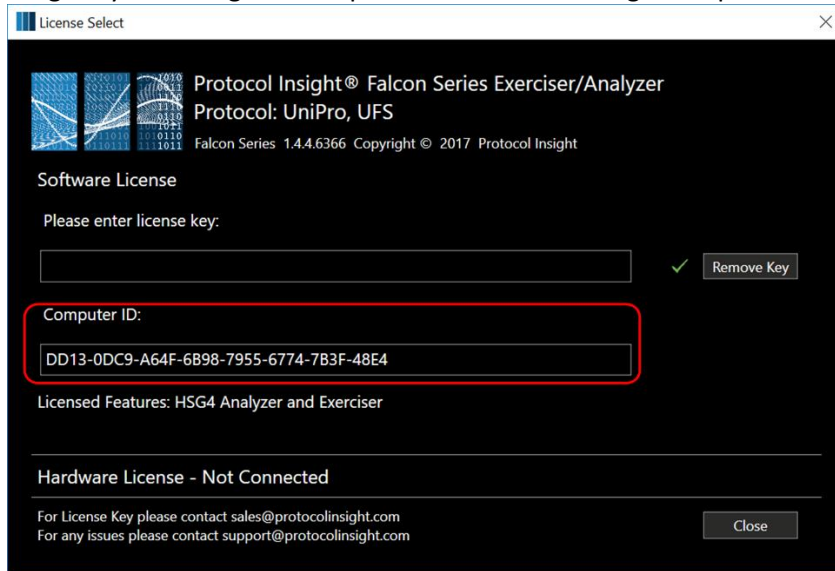
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Offline with Trace Validation, Offline with TV and Editors

Note: this applies to the Falcon/Raptor Offline application software with Trace Validation and/or Editors, Offline without Trace Validation or Editors does not require license activation.

Download the application software from <https://www.protocolinsight.com/support-materials/>

1. Install all software and launch the application.
2. To activate Offline with Trace Validation and/or Editors, request a SW license from Protocol Insight by obtaining the Computer ID from this dialog at Help->License...:



3. Copy the 32-character Computer ID in the red box and email to Protocol Insight at support@protocolinsight.com (note: to avoid transposition errors do not send a screenshot)
4. **Specify that you are requesting an Offline with TV and/or Editors license and provide the purchase order number associated with that license.**
5. Protocol Insight will generate a license activation key from the unique machine-specific Computer ID and email back.
6. Copy the license activation key into the top box "Please enter license key" and click the close button.

Notes:

1. The Falcon/Raptor application software can be installed on a PC without a license, if it is only used in offline mode without Trace Validation or Editors. Once downloaded and installed the software can be run offline without following these steps to obtain a license key.
2. Falcon Offline Viewer with Trace Validation and/or Editors requires a license to function.
3. Software licenses are not transferable. Once a license has been activated on a specific computer it cannot be moved to another.

Contact Information

1. For additional information, to request a demonstration or quote, or place an order, please contact your local Protocol Insight representative or sales@protocolinsight.com
2. Support materials and examples files are available at <http://www.protocolinsight.com/support-materials/>
3. For technical support please contact your local Protocol Insight representative or support@protocolinsight.com

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